



## CITY OF KENNER OFFICE OF EMERGENCY MANAGEMENT

1610 Rev. Richard Wilson Drive  
Kenner, Louisiana 70062

### DISASTER EVACUATION LODGING & HOUSING

In conducting your storm season preparations, you should have at least a general idea where you and your family will evacuate to during a major storm. If you do not plan to stay with family or friends, you should consider researching and contacting hotels/motels in that area well in advance to see what their rates are. You should consider making reservations when you decide to evacuate. Most hotels and motels will fill quickly once evacuations begin. The longer you wait to make reservations, even if an official evacuation order has not been issued for your area, the less likely you are to find hotel/motel room vacancies, especially along interstate highways and in major metropolitan areas. Remember to plan ahead for financial resources needed for hotel/motel rental, meals and other expenses. Most hotels/motels require some form of government issued identification (e.g., driver's license) and a credit card or debit card may be needed to secure payment. Remember that use of a debit card may reduce your fund availability for a period of time.

Individuals without personal transportation or resources for lodging are encouraged to participate in the Parish Assisted Evacuation Plan (PAEP). When a mandatory evacuation is called for, local public transit will be utilized to deliver evacuees to a regional processing site and then state authorities will provide bus transportation to an out of region shelter.

### **FEMA TRANSITIONAL SHELTERING ASSISTANCE (TSA)**

Following a natural disaster, the Federal Emergency Management Agency (FEMA) evaluates requests for aid from states and will make a recommendation to the President concerning types of aid to be provided. If authorized by the President, types of aid that can be made available under FEMA's Individual Assistance (IA) policy may include Transitional Sheltering Assistance (TSA). This type of aid is available **ONLY** to displaced evacuees who have a continuing need for shelter after the congregate shelters have closed. It provides for short-term (typically up to 5 – 14 days) lodging at pre-designated hotels/motels for disaster survivors whose communities are confirmed as uninhabitable or inaccessible due to disaster related damages. FEMA may provide additional assistance to displaced persons under its Individuals and Households Program (IHP).

**Recognize that you will not automatically be eligible for lodging aid or housing assistance in the event of an evacuation. FEMA makes its determination based on the type and severity of the event and the actual need of displaced individuals. That's why it is important for you to register all family members for assistance through FEMA as soon as possible following a**



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**declared disaster. A determination will be made on your individual eligibility for lodging assistance and you will be directed accordingly.**

Not all hotels/motels participate in FEMA's Transitional Sheltering Assistance program, so you should familiarize yourself with guidelines for the program. Determine your destination in advance of need. You can determine which local hotels/motels participate using the link below.

## **EMERGENCY LODGING ASSISTANCE (ELA) PROGRAM**

The Federal Emergency Management Agency (FEMA) [**LINK HERE: [www.fema.gov](http://www.fema.gov)**] may authorize Transitional Sheltering Assistance (TSA) benefits during a declared disaster. Under this program, FEMA qualified individuals from designated disaster areas will be eligible for temporary lodging assistance. Corporate Lodging Consultants (CLC) is a federal contractor that acts as a paying agent on behalf of FEMA and administers the program. CLC maintains a database of hotels/motels that participate in its Emergency Lodging Assistance (ELA) program. FEMA and program guidelines as well as disaster-specific rules will apply.

**Displaced individuals needing financial assistance must first contact FEMA for qualification.**

**CALL FEMA: 1-800-621-3362 or TTY 1-800-462-7585**

**REGISTER ONLINE: [www.disasterassistance.gov](http://www.disasterassistance.gov).**

**CLICK HERE to Locate ELA Participating Hotels/Motels nationwide:**

**<http://www.femaevachotels.com/>**

**ELA Frequently Asked Questions: <https://ela.corplodging.com/faq.php>**

## **FEMA DISASTER HOUSING INFORMATION**

**<https://www.fema.gov/housing-resources>**

**BE CERTAIN TO FIRST CHECK WITH FEMA DISASTER ASSISTANCE TO DETERMINE YOUR ELIGIBILITY FOR AID.**

## **SUGGESTIONS FOR LOCATING LOCAL LODGING & HOUSING**

Here are some additional suggestions on how you can locate evacuation lodging and disaster transitional housing for your family:

**FOR MORE INFORMATION, CONTACT:  
City of Kenner Office of Emergency Management (504) 471-2100  
OEM@KENNER.LA.US**



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- Consult online and printed classified ads, real estate and rental agency listings. Search local websites and listings referencing the geographic area [example: 'Kenner'] and using terms like 'housing', 'rentals', 'short term', 'long-term', 'apartments', 'available housing', 'motels'.
- Municipalities often provide lists or links to local hotels and motels on their websites.
- Commercial travel sites and hotel/motel rating services will search listings by city / state and provide rates and contact information for hotels/motels nationwide. You can usually book reservations online.
- Travel booklets can often be found at many restaurants, truck stops, rest areas, and state visitor centers and provide pricing for motels.
- Following a disaster, check with officials at a FEMA Disaster Recovery Center (DRC).
- Local chapters of relief agencies such as the American Red Cross and Salvation Army may be able to provide assistance or direction.
- Contact local religious charities, volunteer agencies and houses of worship.
- Communicate with social groups and fraternal organizations that you belong to.
- Visit local apartment complex rental offices.

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