

EMERGENCY ALERT SERVICES

An important part of effective emergency planning for both family and business is keeping informed about current conditions and situations. Traditional weather radio offers a reliable means of obtaining forecasts and severe weather alerts. Today's technology offers a wide variety of products that provide continuous updates, official notices and alerts via Internet, cellular phone or other device. With so many no-cost or low-cost emergency alert service options available today, you should consider signing up for more than one of these services to ensure you receive timely and important information from multiple reliable sources. Signing up for these services is typically very easy. Here are a few alert services that every Kenner resident and business owner should consider:

ALERT SERVICES....

There are a number of alert products available for email, social media, computer, and cellular phone users. Most of these services are cost free. Consider signing up for one or more of these services.



NOAA Weather Radio All Hazards Radio

(NWR) is a nationwide network of radio stations broadcasting continuous weather information directly from the nearest National Weather Service office. NWR broadcasts official Weather Service warnings, watches, forecasts and other hazard information 24 hours a day, 7 days a week.

Broadcasts are found in the VHF public service band at these seven frequencies (MHz):

162.400	162.425	162.450	162.475	162.500	162.525	162.550
---------	---------	---------	---------	---------	---------	---------

There are many receiver options, however, ranging from handheld portable units which just pick up Weather Radio broadcasts, to desktop and console models which receive Weather Radio as well as other broadcasts. Some sound an alert tone to wake you in the event of a weather emergency like an approaching tornado. You can buy receivers at many retail outlets, including electronics, department, sporting goods, and boat and marine accessory stores and their catalogs. They can also be purchased via the Internet from online retailers or directly from manufacturers.

For a comprehensive list and links to Weather Alert Products see: <http://www.weather.gov/subscribe>

FOR MORE INFORMATION, CONTACT:
City of Kenner Office of Emergency Management (504) 303-5460
OEM@KENNER.LA.US

EMERGENCY ALERT SERVICES

Louisiana NOAA Weather Radio All Hazards Coverage:

	<u>Transmitter Name</u>	<u>Call Sign</u>	<u>Frequency</u>	<u>Power</u>	<u>WFO</u>
Lake Charles	Sulphur	<u>KHB42</u>	162.400	1000	Lake Charles, LA
New Orleans	New Orleans	<u>KHB43</u>	162.550	1000	Slidell, LA
Baton Rouge	Baker	<u>KHB46</u>	162.400	1000	Slidell, LA
Morgan City	Morgan City	<u>KIH23</u>	162.475	1000	Slidell, LA
Bogalusa	Bogalusa	<u>WNG521</u>	162.525	1000	Slidell, LA
Monroe	Monroe	<u>WXJ96</u>	162.550	1000	Shreveport, LA
Shreveport	Lake View	<u>WXJ97</u>	162.400	1000	Shreveport, LA
Alexandria	Jena	<u>WXX78</u>	162.475	1000	Lake Charles, LA
Lafayette	Youngsville	<u>WXX80</u>	162.550	1000	Lake Charles, LA
Buras	Buras	<u>WXL41</u>	162.475	1000	Slidell, LA
Natchitoches	Natchitoches	<u>WXN87</u>	162.500	1000	Shreveport, LA

National Weather Radio: <http://www.nws.noaa.gov/nwr/>



JPAlert is an alert notification system operated by Jefferson Parish that allows officials to immediately contact you during a major crisis or emergency and can deliver important emergency alerts, notifications and updates to you on all your devices:

- email account (work, home, other)
- cell phone
- pager
- smartphone and other handheld devices

Here are examples of when **JP Alert** may be used:

- Life-threatening weather
- Highly disruptive road shutdowns
- Evacuation or Shelter in Place information
- Boil water notices
- Information about emergency shelters
- Other emergency information

JPALERT is your connection to real-time updates with the Parish of Jefferson. JPAlert will give you instructions on where to go, what to do, or what not to do, and who to contact during an emergency. Other important information can also be passed on to you

FOR MORE INFORMATION, CONTACT:
City of Kenner Office of Emergency Management (504) 303-5460
OEM@KENNER.LA.US

EMERGENCY ALERT SERVICES

through this notification system. **JPALERT is a free service; however, your wireless carrier may charge you a fee to receive messages on your device.**

To register for JP Alert, link to: <https://member.everbridge.net/index/892807736721515#/login>



is a global emergency notifications system. The Louisiana Governor's Office of Homeland Security and Emergency Management (GOHSEP) can utilize the system to send out alerts statewide. Jefferson Parish also has the ability to send out localized emergency alerts using Alert FM.

This advantage of this system is that it allows users to receive weather alerts and messages from local emergency officials while traveling, even in another state. When you evacuate, Alert FM is an excellent tool for staying informed about what's occurring back home. You can keep abreast of local conditions and curfews. You can determine when it is safe to return home.

- Functions like a weather radio, but with unique local alerts from emergency officials.
- Customize to your needs. Bookmark up to 5 locations to monitor **NOAA weather warnings**. Monitor weather in the area of your residence, work location, travel route, parents' residence, weekend home, etc. Select which alerts to receive and how you want to be notified.
- Users will be notified using the app's text-to-speech and vibrating alert capabilities. Both continue to function when the phone is inactive or locked. This is perfect for visually impaired citizens.

To learn more about Alert FM, visit their website: <http://www.alertfm.com/>

You can purchase an Alert FM radio receiver or flash drive at a retailer or on the Internet.

For FREE iPhone Alert FM application, go to the iTunes Store.

For FREE Android Alert FM application, go to the Google Play.

FOR MORE INFORMATION, CONTACT:
City of Kenner Office of Emergency Management (504) 303-5460
OEM@KENNER.LA.US

EMERGENCY ALERT SERVICES



Wireless Emergency Alerts (WEA),

previously known as **Commercial Mobile Alert System (CMAS)** or **Personal Localized Alerting Network (PLAN)**, is a national emergency alert system to send concise, text-like messages to users' WEA-capable mobile devices starting April 2012. Wireless providers representing nearly 97 percent of subscribers are participating in distributing wireless emergency alerts. Check with your carrier.

Mobile users will not be charged for receiving these text-like alerts and are automatically enrolled to receive them. There is no need to register.

There are three different kinds of alerts:

1. **Presidential Alerts** – Alerts issued by the President or a designee;
2. **Imminent Threat Alerts** – Alerts that include severe man-made or natural disasters, such as hurricanes, earthquakes, tornadoes, etc., where an imminent threat to life or property exists; and
3. **AMBER Alerts** - Alerts that meet the U.S. Department of Justice's criteria to help law enforcement search for and locate an abducted child.

While these alerts will appear on a person's mobile device similar to a text message, Wireless Emergency Alerts are not text messages. Instead, Wireless Emergency Alerts use a different kind of technology to ensure they are delivered immediately and are not subjected to potential congestion (or delays) on wireless networks.

In addition, Wireless Emergency Alerts are a point-to-multipoint system, which means alert messages will be sent to those within a targeted area, unlike text messages which are not location aware. For example, if a person with a WEA-capable device from Washington, D.C. happened to be in southern California when an earthquake occurred in that area, they would receive an "Imminent Threat Alert" on their device.

There are a number of WEA-capable devices available today, and many of the new phones that are sold from participating carriers will be able to transmit these alerts. If your device has the CTIA Wireless Emergency Alerts logo, then it is WEA-capable. To receive these alerts, you might need to only upgrade your device's software, rather than purchase a new one. To confirm Wireless Emergency Alerts are available in your area and your device is capable of receiving the alerts, please check with your carrier.

FEMA WEA FAQ: <https://www.fema.gov/emergency-managers/practitioners/integrated-public-alert-warning-system/public/wireless-emergency-alerts>

FCC WEA Guide: <http://www.fcc.gov/guides/wireless-emergency-alerts-wea>

FOR MORE INFORMATION, CONTACT:

**City of Kenner Office of Emergency Management (504) 303-5460
OEM@KENNER.LA.US**

EMERGENCY ALERT SERVICES

Consider signing up for...

PARISH ALERT SYSTEMS

Southeast Louisiana

Most parishes have some type of email or phone emergency notification system. If you reside, work, or travel frequently in another parish, consider signing up for these additional alert services. Some restrictions do apply. Contact individual parish emergency management agency for details. Alert systems in South East Louisiana include:

Jefferson Parish – JP Alert: <https://member.everbridge.net/index/892807736721515#/login>

Lafourche Parish: <https://member.everbridge.net/306355722256493/login>

Orleans Parish / New Orleans – NOLA Ready: <http://new.nola.gov/ready/>

St. Bernard Parish: <https://member.everbridge.net/index/892807736729672#/signup>

St. Charles Parish: <https://stcharlesparish.bbcportal.com/>

St. James Parish: <https://www.stjamesla.com/169/Emergency-Application>

St. John Parish: <https://local.nixle.com/signup/widget/g/55460>

St. Tammany Parish:
<https://www.smart911.com/smart911/registration/registrationLanding.action?cdnExternalPath=>

Tangipahoa Parish: <https://member.everbridge.net/index/892807736726723#/login>

Terrebonne Parish: <https://member.everbridge.net/index/453003085614487#/login>

Plaquemines Parish: <https://member.everbridge.net/index/453003085612475#/signup>

OTHER ALERT SYSTEMS

Local news providers (news stations, newspapers, radio stations) are another source for current events and weather information and residents can sign up for non-governmental alerts and media sharing through their websites, Facebook, Twitter or apps.

FOR MORE INFORMATION, CONTACT:
City of Kenner Office of Emergency Management (504) 303-5460
OEM@KENNER.LA.US