

# NOTICE TO RESIDENTS AND BUSINESSES

## FROM THE CITY OF KENNER WASTEWATER DEPARTMENT

The wastewater collection system should only receive sanitary waste. The following items should never be put into toilets or floor drains, or otherwise flushed into the wastewater collection system:

Grease, cooking oil, fats, etc.	Diapers and wipes of any type, infant or adult	Paper towels or similar items
Food scraps & scrapings.	Mop heads & similar stringy items	Medical supplies or materials
Containers of any type	Motor oil, organic solvents, or oil based paints	Rags, cleaning materials, etc.

**All of these items may cause SEWER LINE BLOCKAGES, which are the most common sewer system complaints we receive. These items cause most TOILET BACK-UPS and SEWER OVERFLOWS in homes and businesses. These items cause SEWER ODORS because of the blockages they create.**

The City's sewerage collection system, and your private building sewer, were not designed for this type of waste. Sewer blockages may occur in:

1. Your private sewer line (building sewer) which you pay to maintain. Next, these items may cause blockages in the sewer laterals and main lines in your neighborhood. These are the most common locations for sewer blockages, overflows, and odor problems.
2. The most common cause of sewer line blockages is from grease accumulation due to incorrect disposal of fats, oils, and grease (FOG) by residents and businesses.
3. The most common sewer lift station (sewer pump station) problem in the City is the fouling of pump impellers by stringy fibers from diapers, rags, paper towels, mops, and similar inert, strong materials.

We need your cooperation in this matter in order to avoid unnecessary sewer line blockages, pipe problems, valve repairs, and pump overhauls. The cost of these repairs is paid for with your tax dollars and sewer fees.

For questions or assistance with any public sewer problems, please call 504-468-7292. This number is monitored nights, weekends, and holidays. Thank you for your cooperation!