



E. "BEN" ZAHN III
MAYOR

CITY OF KENNER

News Release

FOR IMMEDIATE RELEASE
Sept. 7, 2021

LATEST HURRICANE IDA RECOVERY UPDATE

Kenner, LA. – Mayor Zahn reported there were a number of significant developments today as storm recovery continues throughout the city.

Jefferson Parish has lifted the boil water order for Kenner and the rest of the east bank, and it is now safe for residents to drink and use water without boiling it first.

Residents have reported that mail service has resumed in Kenner.

AT&T installed a mobile public cell phone charging station that's located on the side of Fire Station 379 at 34th Street and Williams Boulevard. Residents can park on the north side of Woodward Gym to access the outdoor charger.

AT&T said the wireless network in the parish and surrounding area is more than 99 percent restored. More than 100 crews are working 24/7 on the wireline network and following Entergy crews as lines are restored to homes.

Cox Communications reported 10 percent of the parish had cable service restored on Monday and that increased to 30 percent today.

Storm debris collection is ramping up in the city, and that includes vegetative debris. Ceres, the debris collector, reports that they have already removed nearly 15,000 cubic yards of vegetative material from the streets of the city.

Giveaways of free food, water and other essential items continue with the help of dedicated community partners including Church of the King, which is serving a total of 30,000 hot meals for lunch each day at noon and dinner at 5 p.m. We have partnered with Church of the King to help as many residents as possible and want to thank former New Orleans Hornets owner George Shinn, and his wife, Megan, for a \$100,000 donation for the meals.

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In addition, Vineyard Church held a food distribution today in the church parking lot at 4340 Sal Lentini Parkway and the American Red Cross was in the field giving out cleaning supplies.

Entergy continues working 24/7 on power restoration throughout the city with the goal of restoring power to most residents by the end of the day on Wednesday. Entergy officials ask residents to confirm their power is on with neighbors or someone that can physically check their home – even if they receive a text from Entergy – before returning.

It's possible the Entergy power outage map could have some inaccurate information because of the very complex Ida power restoration operation. Also, residents should be aware it is possible they could experience intermittent or temporary power as utility crews work to restore full power to neighborhoods.

The Kenner Emergency Operations Center remains at a Level 3 full activation and all city departments are represented for emergency support functions, as city administrative offices will be closed at least until Sept. 13 because of significant hurricane damage to many government buildings. Residents with non-emergency issues can call the EOC between 7 a.m. and 10 p.m. at 303-5460.

The Kenner Media team continues to post essential information to help both residents and businesses, from power restoration updates, to the location and directions to use the AT&T public charging station and the symptoms of carbon monoxide poisoning. That information and much more is on the city's social media sites, Kenner's Emergency Response page: kenneremergencyresponse.com, and through local media reports.

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