



# CITY OF KENNER

## News Release

**E. "BEN" ZAHN III**  
MAYOR

**FOR IMMEDIATE RELEASE**  
**Sept. 8, 2021**

### LATEST HURRICANE IDA RECOVERY UPDATE – SEPT. 8

**Kenner, LA.** – Kenner, La. - Mayor Zahn announced the creation of a Drive-Thru Permitting Site at The Esplanade mall, one of many Ida recovery developments on Wednesday.

The office will be staffed with workers from the city's Code Enforcement Office and should be open soon. Residents will be able to get permits needed for rebuilding and repairs and can get answers to any questions about permits from a Code employee. We will notify residents when the office is open.

Entergy officials said the bulk of power in the city should be restored tonight, barring any unexpected issues. If not tonight, then power is expected to be restored to a majority of Kenner customers Thursday. Once that happens, Entergy officials will then come back with estimated restoration times for the remaining customers.

Officials with AT&T said crews continue to make significant progress restoring lines that run to homes and business. The company says that even if equipment that serves a neighborhood is powered and online, there could be specific in-home issues that can't be addressed while residents are out of their homes. AT&T teams continue to work around-the-clock.

Cox Communications reports that approximately 55 percent of customers in the greater New Orleans area have had services restored. The vast majority of customers in Jefferson and the other parishes affected by Ida are expected to have service by the end of the week – except in those areas that sustained significant pole and/or fiber damage.

Debris collection crews continue to make good progress throughout the city. The Municipal Emergency Response Team is continuing to assist in all debris collection operations to get the city back up and running as quickly as possible.

Food distributions were held at the Convoy of Hope at the Esplanade Mall, at Church of King with lunch and dinner served at 1405 West Esplanade Ave. and at the Vineyard Church at 4340 Sal Lentini Parkway.

The 6 p.m. to 6 a.m. curfew in the parish has been extended through Friday.

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There are now 38 lift stations working on Entergy power. Another 20 are on generator power and/or bypass pumps. The rest of the lift stations in the city are being vacuumed by city contractor CES. In addition maintenance crews are moving and connecting generators and the collection system crew is responding to service requests and assisting with maintenance.

IV Waste has focused on the 96-gallon containers during the first garbage pickup day of the week, which ended today. At this time, only those containers have been collected from each home in order to reach every home in the city as soon as possible. Starting Thursday, garbage crews will begin to collect more garbage from homes. As residents return home, they should put garbage from refrigerators and other priority household garbage into their 96-gallon gallons, which will be collected first.

City offices, many that were significantly damaged in the hurricane, remain closed at least until Sept. 13. However, the Kenner Emergency Operations Center is operating at a Level 3 full activation and all city departments are represented for emergency support functions.

Residents with non-emergency issues can call the EOC between 7 a.m. and 10 p.m. at 303-5460.

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