



CITY OF KENNER

News Release

E. "BEN" ZAHN III
MAYOR

FOR IMMEDIATE RELEASE
Sept. 9, 2021

LATEST HURRICANE IDA RECOVERY UPDATE – SEPT. 9

Kenner, LA. – Mayor Zahn highlighted some important developments in the city's continuing recovery efforts from Hurricane Ida, 11 days after the Category 4 storm made landfall in the state.

Entergy said all power in Kenner should be restored to residents whose homes can take service by the end of today or Friday at the latest. In addition, Entergy posted a new outage map for residents to find their neighborhoods to see if power is estimated to be restored Thursday or Friday. That map is available at:
<https://www.entergy.com/hurricaneida/etr/>

The director of the Jefferson Parish Water Department said crews are working to restore water service to residents in Kenner and throughout the east bank whose water lines were damaged by fallen trees. About 5 percent of residents throughout Jefferson are without water service.

Anyone who has not reported a fallen tree that has affected water service can notify either the Jefferson Parish Emergency Operations Center at 349-5360 or the East Bank Water Treatment plant at 838-4363.

A Drive-Thru Permitting Site is now set up at the north entrance to Macy's at The Esplanade mall. Residents can get their questions answered about permits needed for rebuilding and repairs and work with a Code employee to get those necessary permits. The office opens on Friday, Sept. 10 at 8:30 a.m. and will be open Mondays through Fridays from 8:30 a.m. to noon.

Food and water giveaways continued on Thursday with Convoy of Hope serving a hot lunch and hot dinner at Church of the King. Convoy of Hope provided food on the west side of the Esplanade mall. The city of Kenner Mayor's court is closed as city officials work to establish a safe and viable site for court proceedings. All cases are being rescheduled and notifications are being mailed. Call the Kenner Clerk of Court's office for more information at (504) 468-7277 between 8:30 a.m. and 4:30 p.m., Monday - Friday.

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Cox Communications officials said about 70 percent of customers in the Greater New Orleans area have their services restored – 57 percent in Jefferson Parish. They estimate a majority of all customers who do not have fiber damage or a significant pole issue will have service by the end of the day on Sunday.

An AT&T representative said about 85 percent of customers affected by the hurricane have their service restored.

There are now 54 lift stations working on Entergy power in the city, or nearly 80 percent of all lift stations. Another 12 are on generator power and/or bypass pumps. The rest of the 13 lift stations in the city are being vacuumed by city contractor CES. In addition, maintenance crews are moving and connecting generators and the collection system crew is responding to service requests and assisting with maintenance.

City offices, many that suffered very significant damage in the hurricane, remain closed until Sept. 13. However, the Kenner Emergency Operations Center is operating at a Level 3 full activation and all city departments are represented for emergency support functions.

Residents with non-emergency issues can call the EOC between 7 a.m. and 10 p.m. at 303-5460.

The Kenner Media team continues to deliver vital information to residents, from important updates on power and water restoration to the latest on Mayor's Court. That information and more is posted on the city's social media sites, Kenner's Emergency Response page: kenneremergencyresponse.com, and on local media reports.

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