



E. "BEN" ZAHN III
MAYOR

CITY OF KENNER

News Release

FOR IMMEDIATE RELEASE
Sept. 10, 2021

LATEST HURRICANE IDA RECOVERY UPDATE – SEPT. 10

Kenner, LA. – Mayor Zahn announced that the new Drive-Thru Permitting Site at The Esplanade mall opened Friday morning as recovery efforts continued to move forward on Day 12 since Hurricane Ida inflicted widespread damage in Kenner.

The temporary permitting office is located at the north entrance to the Macy's building and is open Mondays through Fridays from 8:30 a.m. to noon.

All city administrative offices will remain closed until Sept. 20. However, the Emergency Operation Center is at a Level 3 activation and all city departments are represented for emergency support functions. Residents can contact the EOC from 7 a.m. to 10 p.m. at 303-5460.

In today's update from Cox Communications, officials said about 75 percent of customers in the Greater New Orleans area have their services restored. The company estimates a majority of all customers who do not have fiber damage or a significant pole issue will have service by the end of the day on Sunday.

As of 3 p.m. Friday, AT&T had more than 86 percent of wireline customers restored who were affected by Hurricane Ida. Company officials reminded customers that even if a neighborhood is powered and online, there could be problems in specific homes that cannot be determined until those residents return.

Out of approximately 38,000 residential and commercial customers in the city, Entergy reported 466 customers without power as of Friday afternoon. Officials said work to restore the remaining customers is continuing.

Walmart, 300 W. Esplanade Ave., opened a free laundry site on Friday near the Garden Center. Residents using the washer & dryer are limited to one load per household per day from 9 a.m. to 5 p.m.

More essential information to assist residents in their recovery efforts was distributed on Friday by the Kenner Media team, including a closer look at the new Drive-Thru Permitting Site and the latest on food giveaways. That information

Visit us at: <http://www.kenner.la.us>



@CityofKenner



City of Kenner Government



CITY OF KENNER

News Release

E. "BEN" ZAHN III
MAYOR

and more is posted on the city's social media sites, Kenner's Emergency Response page: kenneremergencyresponse.com, and on local media reports.

Visit us at: <http://www.kenner.la.us>



@CityofKenner



City of Kenner Government