FOR IMMEDIATE RELEASE
Kenner, LA – May 11, 2012

ENTERGY REPORTING OVER 7,000 KENNER CUSTOMERS WITHOUT POWER

Severe weather passing through the New Orleans region this morning has left approximately 7,000 plus Kenner customers without power.

Entergy has dispatched personnel to Kenner to begin field switching to restore power out of University City Subdivision, where the problem was detected at approximately 5:30 a.m.

The following information was received from Public Service Commissioner Eric Skrmetta:
"A Main Breaker opened (a safety precaution when a problem is detected) interrupting all service to customers being fed from Transformer #2 at University City Substation. Preliminary reports are that either the Tie Breaker failed or that the tie cable connecting the Tie Breakers failed. There was reported severe smoke contamination. All load should be restored by 9:30am."

Entergy is working to get power restored as quickly as possible.

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