



MICHAEL S. YENNI

Mayor

CITY OF KENNER

PRESS RELEASE

FOR IMMEDIATE RELEASE
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POWER POLE ACCIDENT DISRUPTS PHONE, CUSTOMER SERVICE AT SOUTH KENNER CITY OFFICES

Kenner, LA. – Due to a power pole that was knocked down Friday night by a motorist on Williams Boulevard just south of City Hall, nearly all city offices in south Kenner will be without phone or computer service all day on Monday.

Anyone with city business to conduct Monday morning in south Kenner should first call City Hall at (504) 468-7240 to get the temporary phone numbers for officials in the following departments:

- Community Development
- Council on Aging
- Public Works
- Planning Department
- Office of Emergency Management

While the phones will be out at the Council on Aging office at 641 Compromise St., the facility will remain open and will provide any scheduled services or programs, although any computer programs will not be available. Officials there will have access to a cell phone in the event of an emergency. Also, the A.P. Clay Resource Center, 200 Decatur St., was not affected by the power pole accident and will be open.

Additionally, all Kenner offices including those at the City Hall complex, 1801 Williams Blvd., and offices north of City Hall – such as the Brake Tag Station and Recreation Department – were not affected.

Emergency crews spent the weekend trying to restore the connections, but that work had not been completed by late Sunday afternoon. Work will resume Monday morning.

“We don’t expect to be able to handle walk-in customers at our south Kenner offices until Wednesday morning,” Kenner Mayor Michael Yenni said. “However, that does not mean that we will shut down those offices. We are in the process of reassigning workers to other locations and can provide that information to callers beginning Monday morning at 8:30 a.m.”

Yenni said the top priority will be assisting city residents with any questions or concerns.

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“While this was an unfortunate accident that was beyond our control, our goal is to minimize inconvenience as much as possible and for all of Kenner’s departments to remain open and functional,” Yenni said.

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