



CITY OF KENNER

PRESS RELEASE

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ENTERGY CREWS WORKING TO RESTORE POWER TO APPROXIMATELY 800 KENNER CUSTOMERS

Kenner, LA. – About 800 Entergy customers in Kenner remained without power Wednesday morning, and a company official said service should be restored to most – if not all – before the end of the day.

“We hope to have everyone that can take service back on today,” said Greg Fenn of Entergy. “However, we know that we will find isolated cases of trouble that may take longer.”

Fenn said he didn’t expect more than a couple of isolated cases with more complicated issues and urged customers to monitor Entergy’s View Outage website at www.etrviewoutage.com/external/la.aspx.

As of 8 a.m. Wednesday, an estimated restoration time of 6 p.m. was listed for all of the outages in the city. Fenn said it’s possible that “more specific restoration times on ... individual cases” could become available during the day.

The outages were the result of a severe thunderstorm that also produced a small tornado Monday morning and roared through the city. The remaining outages Wednesday morning were scattered throughout the city, with the largest concentration remaining along West Loyola Drive.

Entergy assigned a representative on Tuesday to work out of the Kenner Emergency Operations Center to help city officials with restoration activities. That representative will remain in the EOC today, officials said. For any residents with specific assistance needs, the New Orleans chapter of the American Red Cross can be reached at (504) 620-3105 or by going online to www.redcross.org/find-help.

Also, Emergency Preparedness Coordinator Doug Dodt said he was contacted by an official with Southern Baptist Disaster Relief/New Orleans Baptist Association. The group has some local volunteers who can help with emergency repairs. For more information, call (504) 282-1429 and ask for Billy Puckett or leave a message. You can also go online to www.joinnoba.com.

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