FOR IMMEDIATE RELEASE
Aug. 17, 2015

SMOKE TESTING BEGINS TUESDAY
IN A PORTION OF CHATEAU ESTATES LAKEFRONT

Kenner, LA. – Smoke testing in a section of the Chateau Estates Lakefront subdivision will begin on Tuesday and continue through Thursday, according to officials with Veolia Water North America.

The tests will be conducted between 7:30 a.m. and 3:30 p.m. in the area surrounding the Sylvaner Sewer Lift Station sub-basin, which covers the Chateau Estates Lakefront subdivision, according to Wastewater Director Joanne Massony of Veolia Water.

Door hangers were handed out last week notifying residents in the area where the smoke testing is to be conducted first.

Veolia and city officials said they have received complaints from residents about regarding water pressure and toilet flushing problems during rain storms. The smoke testing is designed to uncover any defects in the sewer system.

The door hangars warn residents that smoke may be seen from roof vents, building foundations and manhole covers. The smoke shouldn’t enter homes that are properly plumbed or vented. However, the smoke being used is non-toxic and harmless to people, pets, food and any material goods. The smoke should clear out in a matter of minutes with the proper ventilation.

Members of the smoke-testing crew do not need to go inside any homes or business but residents are free to ask any questions they have about the smoke test and are asked to let the crew know if there are any leaks in their home or business.

For more information, contact Veolia at (504) 468-7292 weekdays from 7 a.m. to 4:30 p.m.

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