








City of Kenner

SEVERE WEATHER or DISASTER

Frequently Called / Contact List

PRINT OUT THIS LIST AND PLACE IT IN YOUR FAMILY / BUSINESS DISASTER & EVACUATION KIT.

COPY THIS LIST TO YOUR COMPUTER/LAPTOP/SMART PHONE.

PUBLIC SAFETY	
<p>KENNER POLICE DEPARTMENT</p> 	<p>Emergency: Dial 911</p> <p>Non-Emergency / 911 Center: (504)712-2222 HQ / Operator: (504)712-2200</p> <p>Email: kpd@kenner.la.us</p> <p>http://www.kennerpd.com/</p>
<p>KENNER FIRE DEPARTMENT</p> 	<p>Emergency: Dial 911</p> <p>Non-Emergency / 911 Center: (504)468-7266 Administration: (504) 468-4000</p> <p>Email: fire@kenner.la.us</p> <p>http://www.kenner.la.us/pages/section_2_104.asp</p>
<p>Jefferson Parish Sheriff's Office</p> 	<p>Emergency: Dial 911</p> <p>JPSO 911 Center: (504)-363-5500</p> <p>http://www.ipso.com/</p>
<p>Louisiana State Police (Troop B)</p> 	<p>Statewide: Dial *LSP (*577) on cell phone.</p> <p>Troop B: (504) 471-2775 or 1-800-964-8076</p> <p>Emergency: Dial 911</p> <p>Email: lspb@dps.la.gov</p> <p>http://www.lsp.org/troopb.html</p>
EMERGENCY MEDICAL SERVICES	
<p>EAST JEFF GENERAL HOSPITAL – AMBULANCE SERVICE</p> 	<p>Emergency: Dial 911</p> <p>(504) 454-4444</p> <p>(504) 889-7152 <i>See additional Ambulance and Hospitals List on Last Page.</i></p>



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CITY AGENCIES / MUNICIPAL SERVICES	
<p>KENNER CITY HALL</p> <p><i>Official City Website. News and Important Information:</i></p> <p><i>Official City of Kenner Twitter Site:</i></p> <p><i>Official City of Kenner Facebook:</i></p> <p><i>City Directory – listing of all City agencies:</i></p>	<p>General Info: (504)468-7200</p> <p>http://www.kenner.la.us/</p> <p>https://twitter.com/CityOfKenner</p> <p>http://www.facebook.com/officialcityofkennergovernment</p> <p>http://www.kenner.la.us/pages/section_2_11.asp</p>
<p>MAYOR'S OFFICE HELP LINE (General assistance and information)</p>	<p>(504) 468-7206; (504)468-HELP (4357)</p> <p>http://www.kenner.la.us/pages/section_2_46.asp</p>
<p>KENNER PUBLIC WORKS DEPARTMENT</p> <p><i>(for busted water mains, contact Jefferson Parish Water Department. See below.)</i></p>	<p>Roads, Bridges, Street Lights, Traffic Signs, Drainage: (504)468-7515 http://www.kenner.la.us/pages/section_2_100.asp</p> <p>Sewerage: (504)468-7292 (Veolia)</p>
<p>KENNER CODE ENFORCEMENT DEPARTMENT</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Building Permits: (504)468-4062 <input type="checkbox"/> Complaints: (504)468-4068 <input type="checkbox"/> Humane: (504)468-7503 <input type="checkbox"/> Occupational License: (504)468-4064 <p>Email: iced@kenner.la.us http://www.kenner.la.us/pages/section_2_81.asp</p>
<p>KENNER PARKS & RECREATION DEPARTMENT</p>	<p>Playgrounds, Gymnasiums, Boat Launch:</p> <p>(504)468-7211</p> <p>Email: Recreation@kenner.la.us http://www.kenner.la.us/pages/section_2_16.asp</p>
<p>KENNER OFFICE OF EMERGENCY MANAGEMENT</p> <p><i>In the event of a disaster, City officials will announce important telephone numbers. Tune to radio / TV and check City website for details.</i></p>	<p>Emergency: dial 911.</p> <p>Office: (504)471-2100</p> <p>Email: OEM@kenner.la.us</p> <p><i>For additional information and links on a host of homeland security and emergency preparedness subjects, including, severe weather, evacuation, re-entry, shelters, etc., go to:</i></p> <p>http://www.kenner.la.us/pages/section_6_77.asp</p>



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LOCAL UTILITIES	
VEOLIA WASTEWATER (Sewerage)	(504) 468-7292 http://www.veoliawater.com/media/case-studies/new-orleans.htm
JEFFERSON PARISH DEPT. OF WATER (broken water mains, leaks; pumping station information)	8:30 – 4:00 (504)736-6060 After hours: (504) 838-4364
ENTERGY (Electric Power)	1-800-9OUTAGE / 1-800-968-8243 (504)368-3749 Entergy Storm Center / Power Outage Map: http://viewoutage.entergy.com/la.aspx
ATMOS ENERGY COMPANY (Natural Gas)	Emergency: 1-866-322-8667 Customer Service: 1-888-286-6700
COX COMMUNICATIONS (Cable TV)	(504) 304-8444
AT&T (Cable TV, Telephone)	(504) 757-6500
MOSQUITO CONTROL	(504) 366-0084
RAMELLI WASTE (City garbage collection)	(504) 482-2040
DEBRIS COLLECTION	<i>In the event of a major storm, City officials will announce debris collection contractors, procedures and timelines. Tune to radio / TV and check City website for details.</i>

PARISH AGENCIES	
JEFFERSON PARISH: <i>Department of Citizens Affairs</i> <i>Official Jefferson Parish Website. News & Important Information</i> <i>Parish Directory – listing of all Parish agencies:</i>	General Information: (504)736-6100 Email: JPCitizensAffairs@JeffParish.net http://www.jeffparish.net/ http://www.jeffparish.net/index.aspx?page=3
JEFFERSON PARISH EMERGENCY MANAGEMENT	(504) 349-5360 http://www.jeffparish.net/index.aspx?page=185

PUBLIC SCHOOL SYSTEM	
JP PUBLIC SCHOOLS	Administration: (504)349-7600 East Bank Office: (504)736-7340 http://www.jpss.k12.la.us/district/home.aspx



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PUBLIC TRANSPORTATION & ASSISTED EVACUATION	
MOBILITY IMPAIRED TRANSPORT (MITS)	(504)889-7156 http://www.jeffersontransit.org/mits.php
REGIONAL TRANSIT AUTHORITY (RTA) (“Kenner Loop” & Metro Area Bus Routes)	(504)248-3900 www.norta.com
JEFFERSON TRANSIT AUTHORITY (JeT) (Bus Routes in Jefferson Parish)	(504)818-1077 www.jeffersontransit.org

LEVEES & FLOOD PROTECTION	
CITY OF KENNER Code Enforcement Department	Flood Plain Manager / Community Rating System (504)468-6606 EMAIL: iced@kenner.la.us
JEFFERSON PARISH FLOOD PLAIN MANAGER	(504) 736–6540 JPfloodplain@jeffparish.net
U.S. ARMY CORPS OF ENGINEERS	<input type="checkbox"/> Hurricane Protection: (504)862-2201 <input type="checkbox"/> Emergency Management: (504)862-1102 <input type="checkbox"/> After Hours and Weekends: (504)756-2811 USACE: http://www.usace.army.mil/ Mississippi Valley Division (MVD) : http://www.mvd.usace.army.mil/ New Orleans District http://www.mvn.usace.army.mil/
RIVER GAUGE	http://rivergages.mvr.usace.army.mil/WaterControl/new/layout.cfm
EAST JEFFERSON LEVEE DISTRICT	<input type="checkbox"/> Police: (504)467-1368 <input type="checkbox"/> Maintenance: (504)469-7522 <input type="checkbox"/> After Hours Emergency: Dial 911 http://www.ejld.com/
SOUTHEAST LOUISIANA FLOOD PROTECTION AUTHORITY – EAST (Orleans & Jeff Parishes)	(504)280-2411 http://www.slfpae.com/
PONTCHARTRAIN LEVEE DISTRICT	(225)869-9721 http://leveedistrict.org/
LSU AgCenter	Floods & Hurricane Information; Flood Maps http://www.lsuagcenter.com/en/family_home/hazards_and_threats/floods_hurricanes/
FEMA Map Center	Check for Elevation by Street Address https://msc.fema.gov/portal
Region 6 Maps	Check for Most Recent / Local Maps http://www.riskmap6.com/



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<p style="text-align: center;">LOUISIANA Statewide Flood Control Program</p>	<p style="text-align: center;">Department of Transportation & Development (DOTD) Public Works & Water Resources Division Flood Plain Management (225)379-3010 or 3014 (225) 379-3005</p> <p style="text-align: center;">http://www8.dotd.la.gov/lafloods/</p>
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WEATHER	
National Hurricane Center:	www.nhc.noaa.gov
Storm Prediction Center:	www.spc.noaa.gov
NOAA – National Weather Service (NWS):	http://www.weather.gov/
Accuweather	http://www.accuweather.com/
Weather Underground:	http://www.wunderground.com/
Fox 8 – Local Weather:	http://www.fox8live.com/weather
WDSU – Local Weather:	http://www.wdsu.com/weather/grid.html
WWL – Local Weather:	http://www.wwltv.com/weather/
LA Emergency – incidents and conditions:	http://www.emergency.louisiana.gov/

INDIVIDUAL DISASTER ASSISTANCE	
AMERICAN RED CROSS	http://www.redcross.org/
RED CROSS – SOUTHEAST LOUISIANA:	(504)620-3105 / 1- 800-229-8191 http://www.arcno.org/Home_Page.php
Safe and Well Registry – search for relatives	http://www.redcross.org/find-help/contact-family/register-safe-listing
Next of Kin Registry	www.nokr.org
Food Stamps:	1-888-524-3578
LA Dept. of Children & Family Services	http://www.dss.state.la.us/
Federal Disaster Assistance –Info and links to 60 forms of assistance from 17 federal agencies:	http://www.disasterassistance.gov/

CLICK on the link to go to webpage. OR Copy / Type URL into your search engine.



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<p>FEMA <i>Federal Emergency Management Agency:</i></p> <p>Disaster Survivor Assistance</p> <p>Response & Recovery</p>	<p>Registration: 1-800-621-3362 General Information: 1-800-621-3362 TTY 1-800-462-7585 http://www.fema.gov/ http://www.fema.gov/disaster-survivor-assistance http://www.fema.gov/response-recovery</p>
<p>United Way of New Orleans:</p>	<p>General Information: (504)822-5540 Email: info@unitedwaynola.org http://www.unitedwaysela.org/</p>
<p>City of Kenner Food Bank:</p>	<p>(504)468-7220</p>
<p>Salvation Army:</p>	<p>(504)835-7130; (504)835-9755; (504)899-4569; (504)897-9244 www.salvationarmyusa.org</p>
<p>Centers for Disease Control & Prevention:</p>	<p>http://www.cdc.gov/</p>
<p>Price Gouging Complaints: <i>(Louisiana Attorney General)</i></p>	<p>1-800-488-2770; (225)326-6465; 1-800-351-4889 Email: PublicProtectionInfo@ag.state.la.us http://www.ag.state.la.us/</p>
<p>HUD Housing & Urban Development:</p>	<p>(504)589-7201</p>
<p>Social Security Administration:</p>	<p>General Information: 1-800-772-1213 TTY: 1-800-325-0778 http://www.socialsecurity.gov/</p>
<p>LA Dept. of Health & Hospitals:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Elder & Adult Services <input type="checkbox"/> Behavioral Health <input type="checkbox"/> Developmental Disabilities <input type="checkbox"/> Public Health <input type="checkbox"/> Medicaid 	<p>Services: http://new.dhh.louisiana.gov/ General Information: (225)342-9500 Crisis Counseling: 1 (866)310-7977 Emergency Preparedness: http://new.dhh.louisiana.gov/index.cfm/subhome/17</p>



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BUSINESS RECOVERY	
LA Business Emergency Operations Center (LABEOC):	General Info: (225)334-BEOC (2362) Email: info@labeoc.org LABEOC website: http://www.labeoc.org/labeoc/welcome.aspx
Jefferson parish Economic Development Commission (JEDCO):	(504)833-1881 http://www.jedco.org/
Jefferson Chamber of Commerce	(504)835-3880 http://jeffersonchamber.org/
Kenner Professional Business Association (KPBA)	http://kennerbusinessassociation.com/
Small Business Administration (SBA):	1-800-659-2955 www.sba/services/disasterassistance/.gov
LA Assn. of Business & Industry (LABI):	(225)928-5388; 1-888-816-5224 www.labi.org
Louisiana Economic Development (LED):	http://www.opportunitylouisiana.com/
LA Workforce Development:	http://www.laworks.net/
Internal Revenue Service:	www.irs.gov
LA Dept of Revenue:	http://rev.louisiana.gov/



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HOME REBUILDING; CONTRACTORS & INSURANCE	
LA DOA Office of Community Development – Disaster Recovery Unit:	http://www.doa.la.gov/Pages/ocd-dru/Index.aspx
LA Road Home Program:	https://www.road2la.org/
LA Licensing Board for Contractors – confirm the licensing status of a contractor:	http://www.lslbc.louisiana.gov/
Insurance Information Institute (III) – Information on types of insurance; locate your insurance company:	http://www.iii.org/index.html
Better Business Bureau (BBB) – check on complaints concerning a business or charity:	http://www.bbb.org/us/Find-Business-Reviews/
LA Dept. of Insurance – verify adjuster license; locate insurance company/agent; consumer info:	http://ldi.louisiana.gov/

DISASTER PREPAREDNESS AND PLANNING RESOURCES	
U.S. Department of Homeland Security (DHS):	http://www.fema.gov/ www.ready.gov
Family Emergency Plan:	http://www.kenner.la.us/2/family%20emergency%20plan.pdf
Emergency Supply List:	http://www.kenner.la.us/2/checklist.pdf
LA Governor’s Office of Homeland Security & Emergency Preparedness (GOHSEP):	(225)925-7500 http://gohsep.la.gov/ http://www.emergency.louisiana.gov/
GOHSEP “Get A Game Plan” Site:	http://getagameplan.org/

CLICK on the link to go to webpage. OR Copy / Type URL into your search engine.



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NEW ORLEANS AREA EMERGENCY MEDICAL SERVICES

IN THE EVENT OF A MEDICAL EMERGENCY, DIAL 911.

AMBULANCE SERVICES AND HOSPITALS LOCATED WITHIN AND CLOSEST TO KENNER ARE HIGHLIGHTED.

NEW ORLEANS AREA AMBULANCE SERVICES

East Jefferson EMS	(504)454-4444 (Kenner's designated EMS)
West Jefferson EMS	(504)340-8661
City of New Orleans EMS	(504)671-3930
Acadian Ambulance	1-800-259-1111
Care Ambulance	(504)367-4231
A-Med Ambulance	(504)362-9490

NEW ORLEANS AREA MAJOR HOSPITALS - EMERGENCY DEPARTMENTS

Ochsner Hospital – Kenner	(504)464-8015 (180 W. Esplanade Ave. Kenner)
East Jefferson General Hospital	(504)454-4377 (4200 Houma Blvd., Metairie)
West Jefferson General Hospital	(504)349-1532
Ochsner Hospital – Main Campus	(504)842-3460
Ochsner Hospital - West Bank	(504)391-5454
Ochsner Hospital – Baptist Campus	(504)897-5907
Tulane Hospital	(504)988-5711
University Hospital	(504)903-3144
Touro Hospital	(504)897-8250
Children's Hospital	(504)896-9474
Lakeside Hospital	(504)780-8282

JEFFERSON PARISH CORONER'S OFFICE

(504)365-9100

<http://www.jpcoroner.com/>