# City of Kenner

## SEVERE WEATHER or DISASTER

**Frequently Called / Contact List**

PRINT OUT THIS LIST AND PLACE IT IN YOUR FAMILY / BUSINESS DISASTER & EVACUATION KIT.

COPY THIS LIST TO YOUR COMPUTER/LAPTOP/SMART PHONE.

<table>
<thead>
<tr>
<th>PUBLIC SAFETY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>KENNER POLICE DEPARTMENT</strong></td>
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<tr>
<td><strong>KENNER FIRE DEPARTMENT</strong></td>
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<tr>
<td><strong>Jefferson Parish Sheriff's Office</strong></td>
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<tr>
<td><strong>Louisiana State Police (Troop B)</strong></td>
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</tbody>
</table>

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## EMERGENCY MEDICAL SERVICES

<table>
<thead>
<tr>
<th><strong>EAST JEFF GENERAL HOSPITAL – AMBULANCE SERVICE</strong></th>
<th><strong>Emergency:</strong> Dial 911</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(504) 454-4444</td>
</tr>
<tr>
<td></td>
<td>(504) 889-7152</td>
</tr>
<tr>
<td></td>
<td>See additional Ambulance and Hospitals List on Last Page.</td>
</tr>
</tbody>
</table>

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City of Kenner  Office of Emergency Management  (504)471-2100  OEM@kenner.la.us

CLICK on the link to go to webpage. OR Copy / Type URL into your search engine.
## CITY AGENCIES / MUNICIPAL SERVICES

<table>
<thead>
<tr>
<th><strong>KENNER CITY HALL</strong></th>
<th>General Info: (504)468-7200</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Official City Website. News and Important Information:</strong></td>
<td><a href="http://www.kenner.la.us/">http://www.kenner.la.us/</a></td>
</tr>
<tr>
<td><strong>Official City of Kenner Twitter Site:</strong></td>
<td><a href="https://twitter.com/CityOfKenner">https://twitter.com/CityOfKenner</a></td>
</tr>
<tr>
<td><strong>Official City of Kenner Facebook:</strong></td>
<td><a href="http://www.facebook.com/officialcityofkennergovernment">http://www.facebook.com/officialcityofkennergovernment</a></td>
</tr>
<tr>
<td><strong>City Directory – listing of all City agencies:</strong></td>
<td><a href="http://www.kenner.la.us/pages/section_2_11.asp">http://www.kenner.la.us/pages/section_2_11.asp</a></td>
</tr>
<tr>
<td><strong>MAYOR’S OFFICE HELP LINE</strong></td>
<td>(504) 468-7206; (504)468-HELP (4357)</td>
</tr>
<tr>
<td>(General assistance and information)</td>
<td><a href="http://www.kenner.la.us/pages/section_2_46.asp">http://www.kenner.la.us/pages/section_2_46.asp</a></td>
</tr>
<tr>
<td><strong>KENNER PUBLIC WORKS DEPARTMENT</strong></td>
<td>Roads, Bridges, Street Lights, Traffic Signs, Drainage: (504)468-7515</td>
</tr>
<tr>
<td>(for busted water mains, contact Jefferson Parish Water Department. See below.)</td>
<td><a href="http://www.kenner.la.us/pages/section_2_100.asp">http://www.kenner.la.us/pages/section_2_100.asp</a></td>
</tr>
<tr>
<td><strong>KENNER CODE ENFORCEMENT DEPARTMENT</strong></td>
<td>Sewerage: (504)468-7292 (Veolia)</td>
</tr>
<tr>
<td>□ Building Permits: (504)468-4062</td>
<td></td>
</tr>
<tr>
<td>□ Complaints: (504)468-4068</td>
<td></td>
</tr>
<tr>
<td>□ Humane: (504)468-7503</td>
<td></td>
</tr>
<tr>
<td>□ Occupational License: (504)468-4064</td>
<td></td>
</tr>
<tr>
<td>Email: <a href="mailto:iced@kenner.la.us">iced@kenner.la.us</a></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.kenner.la.us/pages/section_2_81.asp">http://www.kenner.la.us/pages/section_2_81.asp</a></td>
<td></td>
</tr>
<tr>
<td><strong>KENNER PARKS &amp; RECREATION DEPARTMENT</strong></td>
<td>Playgrounds, Gymnasiums, Boat Launch:</td>
</tr>
<tr>
<td></td>
<td>(504)468-7211</td>
</tr>
<tr>
<td>Email: <a href="mailto:Recreation@kenner.la.us">Recreation@kenner.la.us</a></td>
<td></td>
</tr>
<tr>
<td><a href="http://www.kenner.la.us/pages/section_2_16.asp">http://www.kenner.la.us/pages/section_2_16.asp</a></td>
<td></td>
</tr>
<tr>
<td><strong>KENNER OFFICE OF EMERGENCY MANAGEMENT</strong></td>
<td>Emergency: dial 911.</td>
</tr>
<tr>
<td>In the event of a disaster, City officials will announce important telephone numbers. Tune to radio / TV and check City website for details.</td>
<td>Office: (504)471-2100</td>
</tr>
<tr>
<td>Email: <a href="mailto:OEM@kenner.la.us">OEM@kenner.la.us</a></td>
<td>For additional information and links on a host of homeland security and emergency preparedness subjects, including, severe weather, evacuation, re-entry, shelters, etc., go to:</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.kenner.la.us/pages/section_6_77.asp">http://www.kenner.la.us/pages/section_6_77.asp</a></td>
</tr>
</tbody>
</table>

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**CLICK on the link to go to webpage. OR Copy / Type URL into your search engine.**
# LOCAL UTILITIES

<table>
<thead>
<tr>
<th>Company</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>VEOLIA WASTEWATER (Sewerage)</td>
<td>(504) 468-7292 <a href="http://www.veoliawaterna.com/media/case-studies/new-orleans.htm">http://www.veoliawaterna.com/media/case-studies/new-orleans.htm</a></td>
</tr>
</tbody>
</table>
| JEFFERSON PARISH DEPT. OF WATER | 8:30 – 4:00 (504) 736-6060  
After hours: (504) 838-4364 |
| ENTERGY (Electric Power)         | 1-800-9OUTAGE / 1-800-968-8243  
(504) 368-3749  
| ATMOS ENERGY COMPANY (Natural Gas) | Emergency: 1-866-322-8667  
Customer Service: 1-888-286-6700 |
| COX COMMUNICATIONS (Cable TV)    | (504) 304-8444 |
| AT&T (Cable TV, Telephone)       | (504) 757-6500 |
| MOSQUITO CONTROL                 | (504) 366-0084 |
| RAMELLI WASTE (City garbage collection) | (504) 482-2040 |
| DEBRIS COLLECTION               | In the event of a major storm, City officials will announce debris collection contractors, procedures and timelines. Tune to radio / TV and check City website for details. |

# PARISH AGENCIES

| Parishes                          | General Information: (504) 736-6100  
Email: JPCitizensAffairs@JeffParish.net |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>JEFFERSON PARISH:</td>
<td><a href="http://www.jeffparish.net/">http://www.jeffparish.net/</a></td>
</tr>
<tr>
<td>Department of Citizens Affairs</td>
<td><a href="http://www.jeffparish.net/index.aspx?page=3">http://www.jeffparish.net/index.aspx?page=3</a></td>
</tr>
<tr>
<td>Parish Directory – listing of all Parish agencies:</td>
<td></td>
</tr>
<tr>
<td>JEFFERSON PARISH EMERGENCY MANAGEMENT</td>
<td>(504) 349-5360</td>
</tr>
</tbody>
</table>

# PUBLIC SCHOOL SYSTEM

| JP PUBLIC SCHOOLS                | Administration: (504) 349-7600  
East Bank Office: (504) 736-7340  
http://www.jppss.k12.la.us/district/home.aspx |
|----------------------------------|----------------------------------|
# City of Kenner
## SEVERE WEATHER or DISASTER
### Frequently Called / Contact List

### PUBLIC TRANSPORTATION & ASSISTED EVACUATION
<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MOBILITY IMPAIRED TRANSPORT (MITS)</strong></td>
<td>(504)889-7156 <a href="http://www.jeffersontransit.org/mts.php">http://www.jeffersontransit.org/mts.php</a></td>
</tr>
<tr>
<td><strong>REGIONAL TRANSIT AUTHORITY (RTA)</strong></td>
<td>(504)248-3900 <a href="http://www.norta.com">www.norta.com</a></td>
</tr>
<tr>
<td>(&quot;Kenner Loop&quot; &amp; Metro Area Bus Routes)</td>
<td></td>
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<tr>
<td><strong>JEFFERSON TRANSIT AUTHORITY (Jet)</strong></td>
<td>(504)818-1077www.jeffersontransit.org</td>
</tr>
<tr>
<td>(Bus Routes in Jefferson Parish)</td>
<td></td>
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</tbody>
</table>

### LEVEES & FLOOD PROTECTION
<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CITY OF KENNER</strong></td>
<td></td>
</tr>
<tr>
<td>Code Enforcement Department</td>
<td></td>
</tr>
<tr>
<td>Flood Plain Manager / Community Rating System</td>
<td>(504)468-6606 EMAIL: <a href="mailto:iced@kenner.la.us">iced@kenner.la.us</a></td>
</tr>
<tr>
<td><strong>JEFFERSON PARISH FLOOD PLAIN MANAGER</strong></td>
<td>(504) 736–6540 <a href="mailto:JFloodplain@jeffparish.net">JFloodplain@jeffparish.net</a></td>
</tr>
<tr>
<td><strong>U.S. ARMY CORPS OF ENGINEERS</strong></td>
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<tr>
<td>Hurricane Protection: (504)862-2201</td>
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<tr>
<td>Emergency Management: (504)862-1102</td>
<td></td>
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<tr>
<td>After Hours and Weekends: (504)756-2811</td>
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<tr>
<td>USACE: <a href="http://www.usace.army.mil/">http://www.usace.army.mil/</a></td>
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<tr>
<td>Mississippi Valley Division (MVD): <a href="http://www.mvd.usace.army.mil/">http://www.mvd.usace.army.mil/</a></td>
<td></td>
</tr>
<tr>
<td>New Orleans District: <a href="http://www.mvn.usace.army.mil/">http://www.mvn.usace.army.mil/</a></td>
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<tr>
<td><strong>RIVER GAUGE</strong></td>
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<tr>
<td><strong>EAST JEFFERSON LEVEE DISTRICT</strong></td>
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<tr>
<td>Police: (504)467-1368</td>
<td></td>
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<tr>
<td>Maintenance: (504)469-7522</td>
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<tr>
<td>After Hours Emergency: Dial 911</td>
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<tr>
<td><a href="http://www.ejld.com/">http://www.ejld.com/</a></td>
<td></td>
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<tr>
<td><strong>SOUTHEAST LOUISIANA FLOOD PROTECTION</strong></td>
<td></td>
</tr>
<tr>
<td>AUTHORITY – EAST (Orleans &amp; Jeff Parishes)</td>
<td></td>
</tr>
<tr>
<td>(504)280-2411</td>
<td></td>
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<tr>
<td><a href="http://www.slpae.com/">http://www.slpae.com/</a></td>
<td></td>
</tr>
<tr>
<td><strong>PONTCHARTRAIN LEVEE DISTRICT</strong></td>
<td></td>
</tr>
<tr>
<td>(225)869-9721</td>
<td></td>
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<tr>
<td><a href="http://levedistrict.org/">http://levedistrict.org/</a></td>
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<tr>
<td><strong>LSU AgCenter</strong></td>
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<tr>
<td>Floods &amp; Hurricane Information: Flood Maps</td>
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<tr>
<td><strong>FEMA Map Center</strong></td>
<td></td>
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<tr>
<td>Check for Elevation by Street Address</td>
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<tr>
<td><a href="https://msc.fema.gov/portal">https://msc.fema.gov/portal</a></td>
<td></td>
</tr>
<tr>
<td><strong>Region 6 Maps</strong></td>
<td></td>
</tr>
<tr>
<td>Check for Most Recent / Local Maps</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.riskmap6.com/">http://www.riskmap6.com/</a></td>
<td></td>
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</tbody>
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City of Kenner Office of Emergency Management (504)471-2100 OEM@kenner.la.us
# City of Kenner
## SEVERE WEATHER or DISASTER
### Frequently Called / Contact List

<table>
<thead>
<tr>
<th>LOUISIANA Statewide Flood Control Program</th>
<th>Department of Transportation &amp; Development (DOTD) Public Works &amp; Water Resources Division Flood Plain Management</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>(225)379-3010 or 3014 (225) 379-3005 <a href="http://www8.dotd.la.gov/lafloods/">http://www8.dotd.la.gov/lafloods/</a></td>
</tr>
</tbody>
</table>

## WEATHER

<table>
<thead>
<tr>
<th>National Hurricane Center:</th>
<th><a href="http://www.nhc.noaa.gov">www.nhc.noaa.gov</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Storm Prediction Center:</td>
<td><a href="http://www.spc.noaa.gov">www.spc.noaa.gov</a></td>
</tr>
<tr>
<td>Accuweather</td>
<td><a href="http://www.accuweather.com/">http://www.accuweather.com/</a></td>
</tr>
<tr>
<td>Weather Underground:</td>
<td><a href="http://www.wunderground.com/">http://www.wunderground.com/</a></td>
</tr>
<tr>
<td>Fox 8 – Local Weather:</td>
<td><a href="http://www.fox8live.com/weather">http://www.fox8live.com/weather</a></td>
</tr>
<tr>
<td>WWL – Local Weather:</td>
<td><a href="http://www.wwltv.com/weather/">http://www.wwltv.com/weather/</a></td>
</tr>
<tr>
<td>LA Emergency – Incidents and conditions:</td>
<td><a href="http://www.emergency.louisiana.gov/">http://www.emergency.louisiana.gov/</a></td>
</tr>
</tbody>
</table>

## INDIVIDUAL DISASTER ASSISTANCE

<table>
<thead>
<tr>
<th>AMERICAN RED CROSS</th>
<th><a href="http://www.redcross.org/">http://www.redcross.org/</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>RED CROSS – SOUTHEAST LOUISIANA:</td>
<td>(504)620-3105 / 1- 800-229-8191 <a href="http://www.arcno.org/Home_Page.php">http://www.arcno.org/Home_Page.php</a></td>
</tr>
<tr>
<td>Next of Kin Registry</td>
<td><a href="http://www.nokr.org">www.nokr.org</a></td>
</tr>
<tr>
<td>Food Stamps:</td>
<td>1-888-524-3578</td>
</tr>
<tr>
<td>LA Dept. of Children &amp; Family Services</td>
<td><a href="http://www.dss.state.la.us/">http://www.dss.state.la.us/</a></td>
</tr>
<tr>
<td>Federal Disaster Assistance – Info and links to 60 forms of assistance from 17 federal agencies:</td>
<td><a href="http://www.disasterassistance.gov/">http://www.disasterassistance.gov/</a></td>
</tr>
</tbody>
</table>

City of Kenner Office of Emergency Management (504)471-2100 OEM@kenner.la.us

01/06/16

CLICK on the link to go to webpage. OR Copy / Type URL into your search engine.
# City of Kenner
## SEVERE WEATHER or DISASTER
### Frequently Called / Contact List

| **FEMA** | **Registration:** 1-800-621-3362  
**General Information:** 1-800-621-3362  
**TTY:** 1-800-462-7585 |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Federal Emergency Management Agency:</strong></td>
<td><strong><a href="http://www.fema.gov/">http://www.fema.gov/</a></strong></td>
</tr>
<tr>
<td><strong>Disaster Survivor Assistance:</strong></td>
<td><strong><a href="http://www.fema.gov/disaster-survivor-assistance">http://www.fema.gov/disaster-survivor-assistance</a></strong></td>
</tr>
<tr>
<td><strong>Response &amp; Recovery:</strong></td>
<td><strong><a href="http://www.fema.gov/response-recovery">http://www.fema.gov/response-recovery</a></strong></td>
</tr>
</tbody>
</table>
| **United Way of New Orleans:** | **General Information:** (504)822-5540  
**Email:** info@unitedwaynola.org  
**http://www.unitedwaysela.org/** |
| **City of Kenner Food Bank:** | **(504)468-7220** |
| **Salvation Army:** | **(504)835-7130; (504)835-9755; (504)899-4569; (504)897-9244  
**www.salvationarmyusa.org**** |
| **Centers for Disease Control & Prevention:** | **http://www.cdc.gov/** |
| **Price Gouging Complaints:**  
**(Louisiana Attorney General)** | **1-800-488-2770; (225)326-6465; 1-800-351-4889  
**Email:** PublicProtectionInfo@ag.state.la.us  
**http://www.ag.state.la.us/** |
| **HUD Housing & Urban Development:** | **(504)589-7201** |
| **Social Security Administration:** | **General Information:** 1-800-772-1213  
**TTY:** 1-800-325-0778  
**http://www.socialsecurity.gov/** |
| **LA Dept. of Health & Hospitals:** | **Services:** http://new.dhh.louisiana.gov/  
**General Information:** (225)342-9500  
**Crisis Counseling:** 1 (866)310-7977  
**Emergency Preparedness:**  
**http://new.dhh.louisiana.gov/index.cfm/subhome/17** |
<p>| |
|  |<br />
|  |<br />
| <strong>Elder &amp; Adult Services</strong> |  |
| <strong>Behavioral Health</strong> |  |
| <strong>Developmental Disabilities</strong> |  |
| <strong>Public Health</strong> |  |
| <strong>Medicaid</strong> |  |</p>
<table>
<thead>
<tr>
<th>BUSINESS RECOVERY</th>
<th>General Info: (225)334-BEOC (2362)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LA Business Emergency Operations Center (LABEOC):</strong></td>
<td>Email: <a href="mailto:info@labeoc.org">info@labeoc.org</a></td>
</tr>
<tr>
<td><strong>Jefferson Chamber of Commerce</strong></td>
<td>(504)833-1881</td>
</tr>
<tr>
<td><strong>Small Business Administration (SBA):</strong></td>
<td>1-800-659-2955</td>
</tr>
<tr>
<td><strong>LA Assn. of Business &amp; Industry (LABI):</strong></td>
<td><a href="http://www.sba/services/disasterassistance/.gov">www.sba/services/disasterassistance/.gov</a></td>
</tr>
<tr>
<td><strong>Louisiana Economic Development (LED):</strong></td>
<td>(225)928-5388; 1-888-816-5224</td>
</tr>
<tr>
<td><strong>LA Workforce Development:</strong></td>
<td><a href="http://www.lab.i.org">www.lab.i.org</a></td>
</tr>
<tr>
<td><strong>Internal Revenue Service:</strong></td>
<td><a href="http://www.opportunitylouisiana.com/">http://www.opportunitylouisiana.com/</a></td>
</tr>
<tr>
<td><strong>LA Dept of Revenue:</strong></td>
<td><a href="http://www.laworks.net/">http://www.laworks.net/</a></td>
</tr>
</tbody>
</table>
# City of Kenner
## SEVERE WEATHER or DISASTER
### Frequently Called / Contact List

### HOME REBUILDING; CONTRACTORS & INSURANCE

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>LA DOA Office of Community Development – Disaster Recovery Unit:</td>
<td><a href="http://www.doa.la.gov/Pages/ocd-dru/Index.aspx">http://www.doa.la.gov/Pages/ocd-dru/Index.aspx</a></td>
</tr>
<tr>
<td>LA Road Home Program:</td>
<td><a href="https://www.road2la.org/">https://www.road2la.org/</a></td>
</tr>
<tr>
<td>Insurance Information Institute (III) – Information on types of insurance; locate your insurance company:</td>
<td><a href="http://www.iii.org/index.html">http://www.iii.org/index.html</a></td>
</tr>
</tbody>
</table>

### DISASTER PREPAREDNESS AND PLANNING RESOURCES

<table>
<thead>
<tr>
<th>Source</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
<pre><code>   | [www.ready.gov](http://www.ready.gov) |
</code></pre>
<p>| Family Emergency Plan: | <a href="http://www.kenner.la.us/2/family%20emergency%20plan.pdf">http://www.kenner.la.us/2/family%20emergency%20plan.pdf</a> |</p>
| LA Governor’s Office of Homeland Security & Emergency Preparedness (GOHSEP): | (225)925-7500  
City of Kenner
SEVERE WEATHER or DISASTER
Frequently Called / Contact List

NEW ORLEANS AREA EMERGENCY MEDICAL SERVICES

IN THE EVENT OF A MEDICAL EMERGENCY, DIAL 911.

AMBULANCE SERVICES AND HOSPITALS LOCATED WITHIN AND CLOSEST TO KENNER ARE HIGHLIGHTED.

NEW ORLEANS AREA AMBULANCE SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>East Jefferson EMS</td>
<td>(504)454-4444</td>
</tr>
<tr>
<td>West Jefferson EMS</td>
<td>(504)340-8661</td>
</tr>
<tr>
<td>City of New Orleans EMS</td>
<td>(504)671-3930</td>
</tr>
<tr>
<td>Acadian Ambulance</td>
<td>1-800-259-1111</td>
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<tr>
<td>Care Ambulance</td>
<td>(504)367-4231</td>
</tr>
<tr>
<td>A-Med Ambulance</td>
<td>(504)362-9490</td>
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NEW ORLEANS AREA MAJOR HOSPITALS - EMERGENCY DEPARTMENTS

<table>
<thead>
<tr>
<th>Hospital</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Ochsner Hospital – Kenner</td>
<td>(504)464-8015 (180 W. Esplanade Ave. Kenner)</td>
</tr>
<tr>
<td>East Jefferson General Hospital</td>
<td>(504)454-4377 (4200 Houma Blvd., Metairie)</td>
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<tr>
<td>West Jefferson General Hospital</td>
<td>(504)349-1532</td>
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<tr>
<td>Ochsner Hospital – Main Campus</td>
<td>(504)842-3460</td>
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<td>Ochsner Hospital - West Bank</td>
<td>(504)391-5454</td>
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<tr>
<td>Ochsner Hospital – Baptist Campus</td>
<td>(504)897-5907</td>
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<td>Tulane Hospital</td>
<td>(504)988-5711</td>
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<tr>
<td>University Hospital</td>
<td>(504)903-3144</td>
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<tr>
<td>Touro Hospital</td>
<td>(504)897-8250</td>
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<tr>
<td>Children's Hospital</td>
<td>(504)896-9474</td>
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<tr>
<td>Lakeside Hospital</td>
<td>(504)780-8282</td>
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JEFFERSON PARISH CORONER’S OFFICE

<table>
<thead>
<tr>
<th>Contact</th>
<th>URL</th>
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<tbody>
<tr>
<td>(504)365-9100</td>
<td><a href="http://www.jpcoroner.com/">http://www.jpcoroner.com/</a></td>
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</table>

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