

# CITY OF KENNER

## Hurricane Preparedness

### 2016



Acting Mayor Michael G. Sigur

# HURRICANE SEASON

## 2016 Atlantic Hurricane Season:

Begins: June 1, 2016



Ends: November 30, 2016

**ARE YOU PREPARED?**

# KNOW THE RISK

- Hurricanes are unpredictable events that can result in a number of hazardous conditions that can directly affect the lives and safety of Kenner residents.
- Examples of conditions associated with hurricanes are as follows:
  - **FLOODING**
  - **HIGH WINDS / TORNADOES**
  - **DAMAGED ROADWAYS / BRIDGES**
  - **EXTREME HEAT & HUMIDITY**
  - **EXTENDED POWER OUTAGES**
  - **DRINKING WATER SHORTAGES / CONTAMINATION**
  - **FUEL SHORTAGES**
  - **FOOD SHORTAGES**
  - **UNSANITARY CONDITIONS**
  - **NO RETAIL OUTLETS OPEN (GROCERIES, PHARMACY, HARDWARE)**
  - **UNSAFE CONDITIONS**

**EVEN A CATEGORY 1 STORM (LIKE ISAAC in 2012) CAN BE A DANGEROUS EVENT!**

# Loss of Electrical Power

Widespread power outages do frequently occur because of hurricanes. The estimated restoration time following a major storm can vary based on storm severity and location. Utility officials suggest that you should be prepared for:

## CATEGORY 1 STORM

...7 DAYS WITHOUT POWER.

## CATEGORY 3 STORM

...14 DAYS WITHOUT POWER.

## CATEGORY 2 STORM

...10 DAYS WITHOUT POWER.

## CATEGORY 4 / 5 STORM

... ????



# STEPS FOR HURRICANE SEASON PLANNING

1. Emergency preparedness planning is YOUR PERSONAL RESPONSIBILITY. Start planning NOW.

2. Start by contacting your facility administrator to determine their plans. Determine whether personnel and resources will be available for you during a storm event.

3. Communicate with and share your plan with family members and friends.

4. Develop a Personal Disaster Action Plan

# PERSONAL DISASTER PLANS SHOULD INCLUDE THE FOLLOWING:



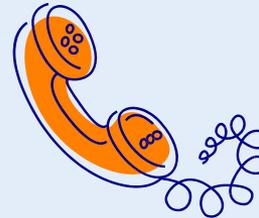
When will you leave?



What resources do you need?



Where will you go?



Who do you need to contact & How will people contact you?



How will you get there?



How best to stay informed of conditions/situations during the event.

# Storm Season Preparations

- **Sign-up for local Alerts from Jefferson Parish / City of Kenner** (more info on JP ALERT and Kenner Official sites will be shared later in this presentation)-Sign up for these FREE services.
- **Familiarize yourself with evacuation routes** out of the region if you plan to travel by automobile and be prepared to leave when notified by authorities.
- **Determine local bus service schedules and restrictions** if you plan to use public transportation services.
- **Sign up with MITS now** if you are mobility impaired or require special medical attention. (more information will be shared later in this presentation).



# Preparing a Disaster Kit

Prepare a disaster kit in case you have to shelter-in-place or evacuate. Here are some basics that you should stock a disaster supply kit with:

- Bottled Water
- Non-Perishable Food – canned and packaged goods, snacks
- Can opener
- Clothing, bedding, hygiene items
- First aid supplies
- Flashlight and batteries
- Portable / Weather Band Radio and batteries
- Prescription Medications: MINIMUM 7 – 10 day supply
- Important Records / Identification.
- Maps
- Credit Cards and Cash
- Cellular phone, charger and extra battery



# Important Documentation

Prepare a disaster kit in case you have to shelter-in-place or evacuate. Here are some basics that you should stock a disaster supply kit with:

- DRIVER'S LICENSE OR PICTURE IDENTIFICATION
- SOCIAL SECURITY CARD
- MEDICARE / MEDICAID & PRIVATE HEALTH INSURANCE CARD
- PROPERTY INSURANCE POLICIES
- FAMILY / FRIENDS CONTACT INFORMATION
- BANKING INFORMATION
- ADVANCE CARE DIRECTIVES
- PERSONAL DIRECTIVES
- CONTACT LIST FOR LOCAL AGENCIES (POLICE, FIRE, AMBULANCE, HOSPITALS)



**SAFEGUARD PERSONAL INFORMATION  
KEEP YOUR PRIVATE PAPERS IN YOUR PERSONAL POSSESSION**

# Prescription Medications

1. SPEAK TO YOUR PHYSICIAN AND PHARMACIST AT THE BEGINNING OF THE STORM SEASON. LET THEM KNOW OF YOUR PLANS TO EVACUATE IN THE EVENT OF A STORM.

2. MAKE CERTAIN THAT YOU HAVE SUFFICIENT REFILLS AVAILABLE THROUGHOUT THE STORM SEASON.

3. ASK YOUR PHYSICIAN AND PHARMACIST FOR EMERGENCY CONTACT (TELEPHONE, EMAIL OR WEBSITE) INFORMATION.

## KEEP WRITTEN LIST OF:

- EACH PRESCRIBED MEDICATION NAME
- DOSAGE
- PRESCRIPTION NUMBER
- PHARMACY NAME
- NUMBER OF REFILLS LEFT
- NON-PRESCRIBED / OVER-THE-COUNTER MEDICATIONS



# What Important Medical Information Should You Bring?

- ❑ **LIST OF YOUR MEDICAL NEEDS:**
  - LIST OF MEDICAL CONDITIONS
  - SPECIAL CARE / EQUIPMENT REQUIRED
  
- ❑ **PHYSICIAN INFORMATION:**
  - DOCTOR'S FULL NAME
  - OFFICE ADDRESS
  - TELEPHONE & FAX NUMBER
  - EMAIL ADDRESS
  - NURSE OR ASSISTANT CONTACT INFORMATION
  
- ❑ **PHARMACY INFORMATION:**
  - PHARMACY NAME & ADDRESS
  - PHARMACY TELEPHONE NUMBER
  - PHARMACIST OR ASSISTANT YOU DEAL WITH
  - CONSIDER USING A NATIONAL PHARMACY CHAIN



# SIGN UP FOR JP ALERT

## Jefferson Parish Community Alert System

This parish-wide alert notification system allows officials to immediately contact you during a major crisis or emergency and deliver important emergency alerts, notifications and updates to you on all your devices, including: email account; cell phone; pager; smartphone and other handheld devices.

Here are examples of when JP ALERT may be used:

- ❖ Life-threatening weather
- ❖ Highly disruptive road shutdowns
- ❖ Evacuation or Shelter-in-Place information
- ❖ Boil water notices
- ❖ Information about emergency shelters
- ❖ Other emergency information

**Kenner residents can register today for JP ALERT at:**

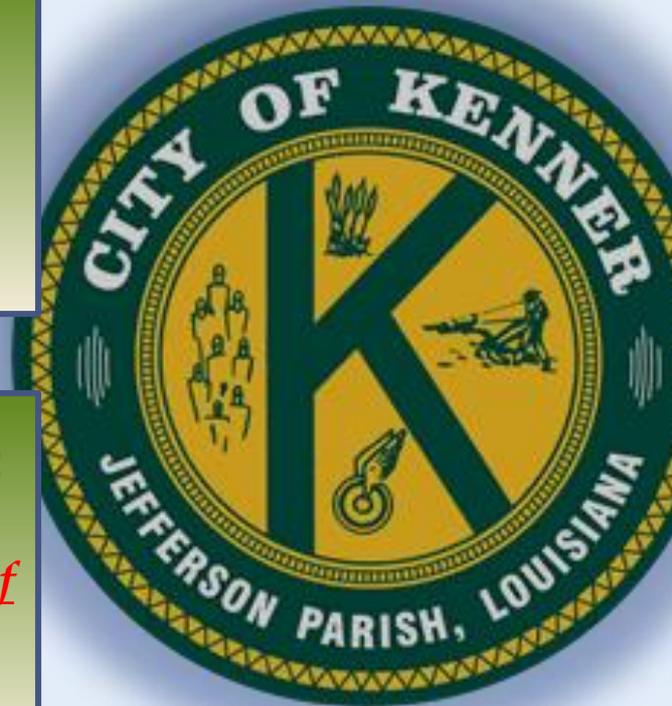
**<https://member.everbridge.net/index/892807736721515#/login>**

# FOR OFFICIAL ADVISORIES

Sign Up / Check these sites frequently for important updates:

City of Kenner Web site:

<http://www.kenner.la.us>



City of Kenner Twitter:

<https://twitter.com/CityOfKenner>

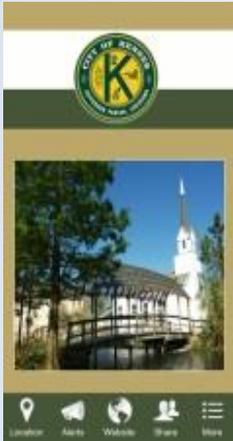
City of Kenner  
Facebook:

<https://www.facebook.com/officialcityofkennergovernment>

*IN THE EVENT OF AN EMERGENCY, THE CITY OF KENNER WILL ANNOUNCE SPECIAL PHONE NUMBERS AND ISSUE OFFICIAL ADVISORIES VIA SOCIAL MEDIA AND NEWS OUTLETS.*

# CITY APPS

MOBILE APPLICATIONS FOR YOUR SMART PHONE:



**OFFICIAL City of Kenner Mobile App** provides info on City Services, Events and a Directory of Agency Contacts.



**OFFICIAL Kenner Police Mobile App** provides: Crime Alerts, Urgent Notices, Traffic & Road Closure Notices, and Evacuation Info.

*Mobile Apps are available FREE for download onto a Apple or Android device. Check your device App Store for download.*

# STATE & FEDERAL WEBSITES

Sign Up / Check these sites for preparation tips

GOVERNOR'S OFFICE OF HOMELAND SECURITY & EMERGENCY PREPAREDNESS  
STATE OF LOUISIANA



Since 1990, the Governor's Office of Homeland Security & Emergency Preparedness has coordinated several hundred State Disaster Declarations authorized under the Governor's signature. The GOHSEP staff is poised and ready to serve the people of Louisiana at a moment's notice.



[www.getagameplan.org](http://www.getagameplan.org)



[www.ready.gov](http://www.ready.gov)

[CONTACT US](#) [MORE LANGUAGES](#) [FAQS](#) [FEMA.GOV](#)

BE INFORMED	MAKE A PLAN	BUILD A KIT	GET INVOLVED	BUSINESS	KIDS
Learn what protective measures to take before, during, and after an emergency.	Prepare, plan and stay informed for emergencies.	Build a kit for disasters to be prepared.	Find opportunities to support community preparedness.	Plan for and protect your business.	Fun and games for kids. Great tools for educators and parents too!

# DEFINING EVACUATION TERMS

State and Parish officials will issue emergency declarations as needed:



## ADVISORY EVACUATION or VOLUNTARY EVACUATION

An evacuation ordered when a disaster or emergency has been declared.

The evacuation is recommended due to the potential for rapidly changing conditions to develop into a serious threat.

You should consider leaving at this point.

## MANDATORY EVACUATION

An evacuation ordered when a disaster or emergency has been declared and danger is imminent; conditions exist that seriously imperil or endanger the lives of those in a defined area.

Police, fire, rescue, and emergency medical services may not be available to you if you chose to remain.



## CONTRAFLOW

Refer to plans that alter the normal flow of traffic (typically reversing traffic direction on a Interstate Highway) to aid in a large scale, region-wide evacuation.

# EVACUATION TIPS

If you plan to travel by automobile:

**PERFORM MAINTENANCE CHECK ON YOUR VEHICLE PRIOR TO THE STORM SEASON (CHECK: TIRES, FLUIDS, BELTS, BATTERY, BULBS).**

**BRING A CAR CHARGER FOR ALL MOBILE DEVICES. BRING A MAP OR USE A GPS DEVICE TO GUIDE YOU.**

**MAP OUT YOUR DEPARTURE AND RETURN ROUTES IN ADVANCE. CONSIDER ALTERNATE ROUTES, TOO. LET OTHERS (FAMILY, FRIENDS) KNOW YOUR ROUTE & DESTINATION.**

**KEEP YOUR VEHICLE FUELED WITH A FULL TANK DURING STORM SEASON.**

**LEAVE AS SOON AS POSSIBLE AFTER AN EVACUATION IS ORDERED. DO NOT DELAY.**

**DON'T WAIT FOR CONTRAFLOW IF POSSIBLE.**

# PUBLIC ASSISTED EVACUATION

- ❑ Public Assisted Evacuation Plans (PAEP) are implemented when Jefferson Parish is placed under an Emergency Declaration by the Parish President, and a MANDATORY EVACUATION is called for.
- ❑ Regularly scheduled fixed route bus service offered by Jefferson Transit (JeT) Service and the Regional Transit Authority (RTA) will be replaced with the Hurricane Evacuation System.
- ❑ If you require transportation:

**Step 1** RTA buses will run along the Kenner Loop and riders will transfer to JeT routes.

**Step 2** JeT will bring transit riders to the Parish Pick Up Point located at the Jefferson Parish Government Building (Yenni Building) on S. Clearview Pkwy.

**Step 3** Residents will be registered/processed by local and State officials and transported by bus out of the Parish to a designated shelter.



## Public Assisted Evacuation Plan

# Parish Pick Up Points

If you need transportation out of the area,  
you will need to proceed to:



EASTBANK  
Joe Yenni Bldg.  
1221 Elmwood  
Blvd  
Jefferson, LA 70121



WESTBANK  
Alario Center  
2000 Segnette Blvd  
Westwego, LA  
70094



## Public Assisted Evacuation Plan

# Guidelines

- ❖ No fares will be collected during Hurricane Evacuation.
- ❖ No weapons of any kind are allowed, including knives.
- ❖ No illegal drugs or alcohol. All persons / luggage are subject to search by authorities.
- ❖ Riders are limited to one bag per person no larger than 30" x 16". MITS Riders are limited to one small bag per person (not including oxygen tanks and medicine bags).
- ❖ No ice chests over 1 gallon.
- ❖ JeT and MITS will transport small animals only in carriers. If transporting large or exotic animals, please call Jefferson Parish Transit at (504) 818-1077.

# Mobility Impaired Transportation Service (MITS)

**This is a service providing emergency evacuation via JeT and RTA buses for the elderly and disabled who require transport assistance to the Parish Pick-Up Points, MITS will be available for a 24 hour period following the official emergency declaration order.**

**Jefferson Parish officials will announce phone numbers on TV and radio and the locations of Parish Pick-up Points . Riders must contact the specified hotline number as soon as possible after the emergency declaration takes effect.**

**For more information or to register for MITS, call: (504) 889-7155**

# Special Needs Registry

It is important for individuals with special medical needs to register IN ADVANCE with JP Emergency Management so they can assess the number and needs of residents.

**NOTE:** This DOES NOT automatically schedule a pick-up during evacuation.

Register or Obtain Printed Registration Form online at:  
*[www.jeffparish.net](http://www.jeffparish.net)*

Contact / Mail to:  
Jefferson Parish Emergency Management  
910 3rd Street  
Gretna, LA 70053  
(504) 349-5360



# When Can You Re-enter?

- ❑ Federal, state, parish and local emergency management officials will coordinate and determine when conditions are safe enough for businesses and residents to return to the Parish / City.
- ❑ The re-entry plan allows authorized emergency responders (police, fire, EMS, military) access in the disaster area to deal with the situation.
- ❑ Re-entry will be accomplished in phases, authorized /announced by “tiers”.
  - ❑ The Parish will pre-designate qualifying businesses / agencies in each tier.
  - ❑ This permits restoration of essential services prior to repopulation.

# Re-entry Guidelines

- ❑ **Curfews and other restrictions will be in effect during mandatory evacuation periods.**
  - ❑ Returning / remaining residents will be required to remain at their residences.
  - ❑ Persons on the street during curfew will be challenged by police and military authorities.
  - ❑ Appropriate enforcement action will be taken against violators during a disaster.
- ❑ **Residents will be informed by public officials when it is safe to return to the community.**
- ❑ **Stay tuned to TV and radio news and check the Kenner City website or social media sites often for official information.**

# ASSISTED EVACUATION CONTACTS

**For more information, Kenner residents should contact:**

## ASSISTED EVACUATION PHONE NUMBERS

<b>Jefferson Parish Transit (JeT)- <a href="http://www.jeffersontransit.org">www.jeffersontransit.org</a></b>	<b>(504) 818-1077 or (504) 364-3450</b>
<b>Regional Transit Authority (RTA)- <a href="http://www.norta.com">www.norta.com</a></b>	<b>(504) 248-3900</b>
<b>Mobility Impaired Transportation System (MITS)</b>	<b>(504) 889-7155</b>
<b>TDD</b>	<b>(504) 889-7165</b>
<b>Pet Evacuation Information</b>	<b>(504) 818-1077</b>
<b>Jefferson Parish Department of Emergency Management</b>	<b>(504) 349-5360</b>

# Emergency Management Contacts



**Acting Mayor Michael G. Sigur**

## Important Emergency Contacts For Kenner Residents

<b>Kenner City Hall:</b>	<b>468-7200</b>	<b>LA State Trooper:</b>	<b>471-2775</b>
<b>Kenner Police:</b>	<b>712-2222 or 911</b>	<b>Jeff Parish Sheriff:</b>	<b>363-5500</b>
<b>Kenner Fire:</b>	<b>467-2211 or 911</b>	<b>Entergy:</b>	<b>1-800-968-8243</b>
<b>Public Works:</b>	<b>468-7515</b>	<b>Atmos:</b>	<b>1-888-322-8667</b>
<b>Code Enforcement:</b>	<b>468-4068</b>	<b>Red Cross (local):</b>	<b>620-3105</b>
<b>Veolia (Sewerage):</b>	<b>468-7292</b>	<b>Water Department:</b>	<b>736-6060</b>

# Michael G. Sigur

**Acting Mayor**

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