

# HOW TO LOCATE INDIVIDUAL DISASTER ASSISTANCE

## DISASTER RECOVERY RESOURCES

The **FEMA Disaster Recovery** webpage explains and provides links to numerous resources for disaster survivors:

### FEMA DISASTER SURVIVOR RESOURCES

FIND ASSISTANCE: <https://www.disasterassistance.gov/>

ADDITIONAL INFO ON PROGRAMS: <https://www.disasterassistance.gov/get-assistance>

FEMA may establish a **Disaster Recovery Center (DRC)** in areas affected by a major disaster. A DRC is a readily accessible facility or mobile office where applicants may go for information about FEMA or other disaster assistance programs, or for questions related to your case. Some services may include:

- Guidance regarding disaster recovery
- Clarification of any written correspondence received
- Housing Assistance and Rental Resource information
- Answers to questions, resolution to problems and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA
- SBA program information if there is a SBA Representative at the Disaster Recovery Center site

The **FEMA Disaster Recovery Center (DRC) Locator** allows individuals to search for DRCs nearest to their location. DRC Locator also provides additional information about each DRC, such as hours of operation, services offered, and driving directions to the DRC.

### DISASTER RECOVERY CENTER (DRC) LOCATOR

FIND A LOCAL DRC: <http://asd.fema.gov/inter/locator/>

Persons affected by a disaster can apply directly online for various forms of assistance from multiple agencies at **DisasterAssistance.Gov**. This site allows you to find assistance that meets your personal needs and assists in locating more than 70 forms of assistance from 17 different federal agencies. It also allows you to check the status of your application:

### SIGN UP FOR DISASTER ASSISTANCE

CALL FEMA: [1-800-621-3362](tel:1-800-621-3362) or TTY [1-800-462-7585](tel:1-800-462-7585)

REGISTER ONLINE: <http://www.disasterassistance.gov/>

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**FOR MORE INFORMATION, CONTACT:**  
City of Kenner Office of Emergency Management (504) 471-2100  
[OEM@KENNER.LA.US](mailto:OEM@KENNER.LA.US)