



CITY OF KENNER OFFICE OF EMERGENCY MANAGEMENT

Revised 05/06/24

DISASTER EVACUATION LODGING & HOUSING

FEMA TRANSITIONAL SHELTERING ASSISTANCE (TSA)

Following a disaster, the Federal Emergency Management Agency (FEMA) evaluates requests for aid from states. If authorized, various types of aid may be made available under FEMA's Individual Assistance (IA) program. One form of aid is Transitional Sheltering Assistance (TSA). This type of aid is available **ONLY** to displaced evacuees who have a continuing need for shelter after the congregate shelters have closed. It provides for short-term (typically up to 5 – 14 days) lodging at pre-designated hotels/motels for disaster survivors whose communities are confirmed as uninhabitable or inaccessible due to disaster related damages. FEMA may provide additional assistance to displaced persons under its Individuals and Households Program (IHP).

Recognize that you will not automatically be eligible for lodging aid or housing assistance in the event of an evacuation. FEMA makes its determination based on the type and severity of the event and the actual need of displaced individuals. That's why it is important for persons affected by a disaster to register all family members for assistance through FEMA as soon as possible following the declared disaster. A determination will be made on your individual eligibility for lodging assistance and you will be directed accordingly.

Not all hotels/motels participate in FEMA's Transitional Sheltering Assistance program, so you should familiarize yourself with guidelines for the program. Determine your destination in advance of need. You can determine which local hotels/motels participate using the link below.

EMERGENCY LODGING ASSISTANCE (ELA) PROGRAM

The Federal Emergency Management Agency (FEMA) [LINK HERE: www.fema.gov] may authorize Transitional Sheltering Assistance (TSA) benefits during a declared disaster. Under this program, FEMA qualified individuals from designated disaster areas will be eligible for temporary lodging assistance.

Displaced individuals needing housing or financial assistance must first contact FEMA for qualification.

CALL FEMA: 1-800-621-3362 or TTY 1-800-462-7585



**CITY OF KENNER
OFFICE OF EMERGENCY MANAGEMENT**

REGISTER ONLINE: [Disaster Assistance.GOV.](https://www.disasterassistance.gov)

CLICK HERE to Locate ELA Participating Hotels/Motels nationwide:

[FEMA Evacuation Hotels](#)

FEMA DISASTER HOUSING INFORMATION

Individual Assistance Housing Options

SUGGESTIONS FOR LOCATING LOCAL LODGING & HOUSING

Here are some additional suggestions on how you can locate evacuation lodging and disaster transitional housing for your family:

- Consult online and printed classified ads, real estate and rental agency listings. Search local websites and listings referencing the geographic area [example: 'Kenner'] and using terms like 'housing', 'rentals', 'short term', 'long-term', 'apartments', 'available housing', 'motels'.
- Municipalities often provide lists or links to local hotels and motels on their websites.
- Commercial travel sites and hotel/motel rating services will search listings by city / state and provide rates and contact information for hotels/motels nationwide. You can usually book reservations online.
- Travel booklets can often be found at many restaurants, truck stops, rest areas, and state visitor centers and provide pricing for motels.
- Following a disaster, check with officials at a FEMA Disaster Recovery Center (DRC).
- Local chapters of relief agencies such as the American Red Cross and Salvation Army may be able to provide assistance or direction.
- Contact local religious charities, volunteer agencies and houses of worship.
- Communicate with social groups and fraternal organizations that you belong to.
- Visit local apartment complex rental offices.

FOR MORE INFORMATION, CONTACT:
City of Kenner Office of Emergency Management (504) 471-2100
OEM@KENNER.LA.US