



PRESS RELEASE

City of Kenner

FOR IMMEDIATE RELEASE

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CITY OF KENNER OFFICES CLOSED THURSDAY JANUARY 23RD; RESIDENTS ARE ASKED TO STAY OFF ROADWAYS UNTIL FURTHER NOTICE

Kenner, LA. – (January 22, 2025) Mayor Michael Glaser states the City of Kenner is working closely with Jefferson Parish to navigate post winter storm conditions. Snowy and icy roadways result in extremely dangerous driving conditions. It is imperative to avoid unnecessary travel and residents should shelter in place. City offices are closed through Thursday, January 23rd. This includes Mayor's Court, resource centers and all recreation activities are canceled.

"The National Weather Service forecasts some melting of snow today that will refreeze tonight making for very dangerous ice on roads Thursday. We will remain closed for the safety of our employees, their families, and the general public," said Mayor Mike Glaser.

Public Works and General Services crews will begin working when road conditions are safe. Chief Conley and the Kenner Police Department are committed to ensuring roadway safety measures are taken throughout the city.

City Actions and Updates:

Garbage/Debris Collection

- In the interest of public safety, there will be no garbage collection today, Wednesday, January 22nd. Emergency Management and Waste Pro are monitoring Thursday's weather forecast and more information will be provided later today.

General Updates

- City of Kenner administrative offices will remain closed today, Wednesday, January



22nd and tomorrow, Thursday, January 23rd. Although the Kenner Emergency Operations Center is activated and essential personnel teams are prepared to respond, residents and business owners are encouraged to stay up to date regarding resources and water alerts through the [Jefferson Parish Winter Weather page](#).

What We Need from Residents:

AVOID ALL UNNECESSARY TRAVEL; ALL ROADWAYS ARE CURRENTLY EXTREMELY DANGEROUS

Water Conservation:

All Jefferson Parish residents are asked to continue limiting non-essential water usage, including activities like washing dishes and doing laundry, in an effort to minimize overloading the parish water system during freezing temperatures. Cold weather conditions could result in damage to unprotected pipes and conservation efforts are necessary to prevent widespread water outages. Some areas may experience lower water pressure due to broken water lines and leaks. Any exposed pipes should be wrapped with adequate insulating material. If you live in a raised home, allow a small drip from the faucet located furthest from the front of the home during temperatures below 30 degrees to keep water flowing and prevent freezing.

Heating Safety:

According to the [National Fire Protection Association](#), heating equipment is one of the leading causes of home fire deaths. Residents using portable space heaters should always place the unit on a hard, level nonflammable floor. It is also important to keep it at least three feet away from anything that could burn and maintain clearance around the heater so that adults, children and pets won't bump into it. Should freezing temperatures cause power outages, it is critical that residents use generators safely because carbon monoxide is deadly. Residents should only use a generator in a well-ventilated area and place it away from structures, at least 20 feet away from a home, windows and doors. Turn off generators and let them cool down 15-20 minutes before refueling and never refuel a generator while it is hot.

Sheltering:

Jefferson Parish has two warming centers open for residents at **Terrytown Playground** (641 Heritage Ave., Terrytown, LA 70056) and **Ree Alario Special Needs Center** (6900 Saints Drive, Metairie, LA 70003). These centers will remain open through the duration of the event for people and pets in need of a warm place during the cold. Residents with pets are asked to bring a pet carrier. The [Jefferson Parish Human Services Authority](#) will also assist individuals living outdoors seek temporary shelter. Those with questions or in need of transportation to the warming centers can contact the Jefferson Parish Emergency Operations Center at **(504) 349-5360**.



Animal Welfare:

The [Jefferson Protection & Animal Welfare Services \(JPAWS\)](#) is reminding residents that it is cruelty to not provide pets with proper shelter that prevents exposure to the elements. According to the [Jefferson Parish Code of Ordinances 7-128 \(B\) 7](#), shelter for all animals must provide protection from the wind and cold, which includes insulation such as a blanket, hay or newspaper when temperatures reach or fall below 32 degrees. To report an animal control incident, please call (504) 349-5536 during regular business hours; for after hours, call (504) 554-4744.

Stay Updated:

The City of Kenner and Jefferson Parish Emergency Management Departments are working closely with the National Weather Service and will update residents should local impacts from winter weather increase. Hour-by-hour forecasts for specific locations can be accessed at www.weather.gov/neworleans by using the point-and-click map in the middle of the page. Residents should have multiple ways to receive weather alerts and make sure to charge mobile devices and keep them nearby. Visit www.511la.org and www.JeffParish.gov for more information on road closures.

For continuous updates, visit www.kenner.la.us and follow us on all social media platforms including Facebook, Instagram, and X. To receive weather and emergency alerts from Jefferson Parish, text JPALERT or JPNOTICIAS to 888-777.

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